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BUILDING SOCIETY

COMPATIBILITY TESTING

Managed Testing   Consulting   Test Automation   Performance Testing   Edge Academy   Digital Test Hub

Summary

Edge Testing's (Edge) Digital Test Hub (DTH) was utilised by the Building Society to undertake the execution of test scripts for the enhancement of their mortgage application system. The Digital Test Hub carried out testing, using an Agile methodology, to ensure functionality was compatible across a range of Operating Systems and Browsers specified by the client and provided daily reporting ensuring a high-quality service which instilled confidence in the Building Society's online customer portal while providing them a cost effective solution.

Company Background

The Building Society is the UK's second largest building society with over 3.5 million members. They offer mortgages, savings, financial advice and insurance services. The client currently employs over 4,100 people and have assets of approximately £33 billion.

Project Overview

The Principal Test Manager at the Building Society contacted Edge Testing's Digital Test Hub to undertake the execution for Phase 2 of their Enhance & Simplify Project. This was an enhancement of the their mortgage application system to ensure the customer's online experience was a simple and straight forward as possible. They used an Agile methodology to deliver this project and looked to the Edge Testing's Digital Test Hub to ensure the functionality delivered in each sprint was compatible across 12 Operating Systems and Browsers as specified by the client.

Solutions

The Digital Test Hub executed test scripts provided by the client across a variety of browsers and operating systems to ensure the website was fully functional and compatible, and were able to work collaboratively with the client to raise and jointly manage defects ensuring total clarity on all testing aspects and enabling the project to run as smoothly as possible.

The Digital Test Hub also provided support to the client by providing them with defect templates to support their need for a defect management tool.

The project was supported by a comprehensive management reporting mechanism which focussed on providing the client with Test Plans, Daily wash up reports and end of test summary report. This provided the client with a summary of the testing undertaken throughout the project and provided

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confidence of the system under test as well as recommendations for go live and future testing projects.

Benefits

The key benefits gained from the client using the Digital Test Hub service includes:

- De-risking quality assurance and testing by providing a flexible service that responded to the dynamic nature of the client's business operating environment.

- Delivering a high quality responsive service that enabled confidence in the quality of the systems being delivered to improve.

- Enabling the cost of quality to be managed by reaping the benefits of the on demand and low cost nature of the service.

- Allowing greater confidence in the quality of the system being delivered through efficient and effective testing.